

REF: FOI:12-33



Dear

By request under the *Freedom of Information Act 1989* (the Act) dated 30 April 2012 which was, received by the Directorate on **4 May 2012**, you sought access to all documents relating to:

"Question on Notice No. 2178, appearing on the ACT Legislative Assembly Notice Paper on 27 March 2012.

In response to that request, Mr Phil Ghirardello informed you by letter dated 1 June 2012, that a search of Health Directorate records had been carried out and no documents had been found which fall within the scope of your request. This response constituted a technical refusal of your request.

By further letter dated 13 June 2012 and received by the Directorate on 18 June 2012 you sought an internal review of Mr Ghirardello's decision.

A fresh search has been carried out for documents which fall within the scope of your request. In the process of this search, 23 documents have been identified that fall within the ambit of your request, as identified in the schedule attached to this letter.

I have decided that all 23 documents are to be released.

In making his decision, Mr Ghirardello searched only for documents directly related to the answering of your questions. As no work was commenced on preparing a response for Ministerial consideration due to issues related to the veracity of emergency department data, no documents were created to answer your question.

However, there are a number of emails which seek information on the progress of the answer. As I believe that these documents fall within the scope of your question, I am releasing them to you.

You have the right to approach the Ombudsman about the processing of your request. If you wish to pursue this course, you may do so by writing to:

ACT Ombudsman GPO Box 442 CANBERRA ACT 2601

If you have any queries concerning this Directorate's processing of your request, or would like further information, please feel free to contact Mr Fraser Powrie, Freedom of Information Coordinator on: (02) 6205 1340 or via email at: fraser.powrie@act.gov.au

Yours sincerely

Stephen Goggs

Deputy Director-General
Strategy and Corporate
Health Directorate

3d August 2012



FOI Request 12-33 Review of decision - Documents related to the preparation of the answer to Question on Notice No. 2178

SCHEDULE OF DOCUMENTS

			— F(– FOI12-33 - Review	
FOLIO	TEM	DATE	STATUS	REASON FOR EXEMPTION	Internet publication – YES/NO – if no,
_	Email correspondence	27/03/12	Full release	Nil	YES
2	Email correspondence	27/03/12	Full release	Nil	YES
က	Email correspondence	27/03/12	Full release	Nil	YES
4-5	Email correspondence	27/03/12	Full release	Nil	YES
8-9	Email correspondence	27/03/12	Full release	Nil	YES
6	Email correspondence	13/04/12	Full release	Nil	YES
10-11	Email correspondence	16/04/12	Partial	Redacted passages out of scope	YES
0,	L	0.04			750
12-13	Email correspondence	16/04/12	rull release		TES
14-15	Email correspondence	16/04/12	Full release	Nil	YES
16-18	Email correspondence	16/04/12	Full release	Nil	YES
19-20	Email correspondence	16/04/12	Full release Nil	Nil	YES
21-23	Email correspondence	16/04/12	Full release Nil	Nil	YES

GPO Box 825 Canberra ACT 2601 | phone: 6205 0825 | www.act.gov.au

	35	34	33	32	31	30	29	28	27	25-26	24
21/8	Answer to Question on Notice No.	Email correspondence									
	2/05/12	24/04/12	24/04/12	20/04/12	20/04/12	20/04/12	20/04/12	20/04/12	20/04/12	16/04/12	16/04/12
	Full release	Full release	Full release	Full release	Full release	Full release	Full release	Full release	Full release	Full release	Full release
	Z	Z	Nii	Z	Nii	Z	Nii	Z	Z	Z	Nii
	YES	YES	YES	YES	YES	YES	YES	YES	YES	YES	YES

From:

McGorm, Annette

Sent:

Tuesday, 27 March 2012 4:23 PM

To:

'Corey, Janelle '

Subject:

GBC12/80 - QON 2178 - Hanson - Presentations at TCH ED

Attachments:

Question on Notice - QON 2178 - Hanson - Presentations to the Canberra Hospital Emergency Department.tr5; Question on Notice - QON 2178 - Hanson - Presentations to the Canberra Hospital Emergency Department.docx; Question on Notice - QON 2178 -

Hanson - Presentations to the Canberra Hospital Emergency Department.tr5

Also Cc: DDGClinical [EX:/o=ACTGOV/ou=Exchange Administrative Group (FYDIBOHF23SPDLT)/cn=Recipients/cn=DCEClinical]

Hi Janelle

Attached is a qon appearing in todays notice paper from Mr Hanson. Could you please prepare a response and return to me by Tuesday 10 April 2012.

Thanks

Annette

----< TRIM Record Information >-----

Record Number

GBC12/80

Title: Question on Notice - QON 2178 - Hanson - Presentations to the Canberra

Hospital Emergency Department

----< TRIM Record Information >-----

Record Number

COR12/3124

Title: Question on Notice - QON 2178 - Hanson - Presentations to the Canberra

Hospital Emergency Department

From:

McGorm, Annette

Sent:

Tuesday, 27 March 2012 4:23 PM

Cc:

'DDGClinical'

Subject:

GBC12/80 - QON 2178 - Hanson - Presentations at TCH ED

Attachments:

Question on Notice - QON 2178 - Hanson - Presentations to the Canberra Hospital

Emergency Department.docx

Also To: Corey, Janelle [EX:/o=ACTGOV/ou=CALLAM/cn=RECIPIENTS/cn=JANELLE_COREY]

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Record Number

COR12/3124

Title: Question on Notice - QON 2178 - Hanson - Presentations to the Canberra Hospital Emergency Department

From:

Corey, Janelle

Sent:

Tuesday, 27 March 2012 4:28 PM

To: Cc: McGorm, Annette Summerrell, Jessica

Subject:

FW: GBC12/80 - QON 2178 - Hanson - Presentations at TCH ED

Attachments:

Question on Notice - QON 2178 - Hanson - Presentations to the Canberra Hospital Emergency Department.tr5; Question on Notice - QON 2178 - Hanson - Presentations to the Canberra Hospital Emergency Department.docx; Question on Notice - QON 2178 -

Hanson - Presentations to the Canberra Hospital Emergency Department.tr5

Afternoon Annette - Can you please redirect to DDG S&, as this is a data request and it will come from P&I.

Cheers,

Janelle Corey Executive Officer

Office of the Deputy Director General, Canberra Hospital & Health Services

Phone: 6244 2169 Mobile: 0434 660 653

Care | Excellence | Collaboration | Integrity

----Original Message----

From: McGorm, Annette

Sent: Tuesday, 27 March 2012 4:24 PM

To: Corey, Janelle

Subject: GBC12/80 - QON 2178 - Hanson - Presentations at TCH ED

Also Cc: DDGClinical [EX:/o=ACTGOV/ou=Exchange Administrative Group

(FYDIBOHF23SPDLT)/cn=Recipients/cn=DCEClinical]

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COR12/3124

Title: Question on Notice - QON 2178 - Hanson - Presentations to the Canberra

Hospital Emergency Department

From:

McGorm, Annette

Sent:

Tuesday, 27 March 2012 4:45 PM

To:

Summerrell, Jessica

Cc: Subject: Corey, Janelle; DCECorporate RE: GBC12/80 - QON 2178 - Hanson - Presentations at TCH ED

Tracking:

Recipient

Read

Summerrell, Jessica

Read: 27/03/2012 5:27 PM

Corey, Janelle

Read: 27/03/2012 4:46 PM

DCECorporate

Fawcett, Alice

Read: 27/03/2012 6:07 PM

Hi Jess

Sorry yet another one for you

Annette

----Original Message----

From: Corey, Janelle

Sent: Tuesday, 27 March 2012 4:28 PM

To: McGorm, Annette Cc: Summerrell, Jessica

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GBC12/80

Title: Question on Notice - QON 2178 - Hanson - Presentations to the Canberra

Hospital Emergency Department

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Record Number

COR12/3124

Title: Question on Notice - QON 2178 - Hanson - Presentations to the Canberra

Hospital Emergency Department

Ghirardello, Phil

From:

Summerrell, Jessica

Sent: To: Tuesday, 27 March 2012 5:28 PM Ghirardello, Phil; Bailey, Andrew

Cc:

Fawcett, Alice

Subject:

FW: GBC12/80 - QON 2178 - Hanson - Presentations at TCH ED

Attachments:

Question on Notice - QON 2178 - Hanson - Presentations to the Canberra Hospital Emergency Department.tr5; Question on Notice - QON 2178 - Hanson - Presentations to the Canberra Hospital Emergency Department.docx; Question on Notice - QON 2178 - Hanson -

Presentations to the Canberra Hospital Emergency Department.tr5

FYI guys, this will be coming your way.

Jess

Jessica Summerrell Executive Officer

Office of the Deputy Director-General, Strategy & Corporate

Phone: 62076596 Mobile: 0466 770 201

Fax: 6207 2107

Care DDExcellence DDCollaboration DDIntegrityD

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Title: Question on Notice - QON 2178 - Hanson - Presentations to the Canberra Hospital Emergency Department

MINISTER FOR HEALTH Health Directorate

LEGISLATIVE ASSEMBLY QUESTION Notice Paper No 141, 27 March 2012 Question No 2178

(1)	What is the percentage of presentations to The Canberra Hospital Emergency Department with a

- length of stay less than four hours, for each month from December 2010 to December 2011.

 (2) What is the percentage of presentations to Calvary Hospital Emergency Department with a length of stay less than four hours, for each month from December 2010 to December 2011.
- Ms Gallagher: I am advised that the answer to the Member's question is

Mr Hanson: To ask the Minister for Health

Approved for circulation by the Minister for Health – Katy Gallagher MLA
Signature:
Date

From:

McGorm, Annette

Sent:

Friday, 13 April 2012 12:52 PM Summerrell, Jessica

To: Subject:

FW: Update on QONs

Tracking:

Recipient

Read

Summerrell, Jessica

Read: 13/04/2012 1:29 PM

Jess

Can you please advise when I can expect QON's 2178 & 2099

Cheers

Annette

From: Andersen, Jackie

Sent: Friday, 13 April 2012 10:08 AM

To: McGorm, Annette **Cc:** Wheatley, Janelle **Subject:** Update on QONs

Hi Annette

Can you please provide me with the status of the following QONs. I need to provide an update for the CMO this afternoon please.

GBC12/81 QON2179 GBC12/80 QON2178 GBC12/72 QON2110 GBC12/67 QON 2099

Thanks

Jackie Andersen | Directorate Liaison Officer

Health Directorate | ACT Government

Carey, Megan

From:

Andersen, Jackie

Sent:

Monday, 16 April 2012 9:56 AM

To:

Carey, Megan

Cc:

Wheatley, Janelle; McGorm, Annette

Subject:

QONs

Attachments:

Question on Notice for updating.doc

Hi Megan

I have been asked to highlight with the Directorate the importance of getting QONs in on time. This information is being passed on to all Directorates by respective DLOs.

Where there is a delay, I will need information to provide to the CMCD DLO for the Chief of Staff as to reasons for the delay and expected timeframe for receipt of late QON.

With regard to our QONS, I have spoken with Annette this morning and updated information for staff meeting this afternoon.

We have two QONs (2178 and 2179 both Hanson) which Annette is following up which are due on 20/4/12.

I have attached a copy of the document which is tabled at the CMO staff meeting fyi. The CMCD DLO, TAMS DLO and Health DLO update this for each weekly meeting.

Regards

Jackie Andersen | Directorate Liaison Officer Health Directorate | ACT Government

2178	Hanson – Percentage of	Health	5/4/12	20/4/12	Drafting still in progress as at	
	presentations to Canberra	4			13/4/12	
	Hospital	-				
	2 part question					

From:

Summerrell, Jessica

Sent:

Monday, 16 April 2012 10:08 AM

To: Subject: McGorm, Annette RE: Update on QONs

Annette – in relation to GBC12/80. There are no notes on TRIM of us receiving this and when I open it, it relates to carbon tax.

I will follow up with Andrew, but can you send me the correct document?

Thank

Jess

Jessica Summerrell

Executive Officer

Office of the Deputy Director-General, Strategy & Corporate

Phone: 62076596 Mobile: 0466 770 201 Fax: 6207 2107

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Jackie Andersen | Directorate Liaison Officer

 $\label{thm:lemma:def} \textit{Health Directorate } \mid \textit{ACT Government}$

From:

McGorm, Annette

Sent:

Monday, 16 April 2012 10:51 AM

To: Subject: Summerrell, Jessica RE: Update on QONs

Tracking:

Recipient

Read

Summerrell, Jessica

Read: 16/04/2012 12:19 PM

Jess

Not sure what happened with this one. I have updated the question on TRIM.

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Thanks

Jackie Andersen | Directorate Liaison Officer

Health Directorate | ACT Government



From:

McGorm, Annette

Sent:

Monday, 16 April 2012 1:19 PM

To: Cc: Summerrell, Jessica Carey, Megan

Subject:

RE: Update on QONs

Tracking:

Recipient

Read

Summerrell, Jessica

Read: 16/04/2012 1:21 PM

Carey, Megan

Read: 16/04/2012 1:52 PM

Thanks Jess, it will need to be an urgent response.

Cheers

Annette

From: Summerrell, Jessica

Sent: Monday, 16 April 2012 12:19 PM

To: McGorm, Annette

Subject: RE: Update on QONs

Yeah we haven't ever seen the ED one.

I'll send it to them now to work on.

Jess

Jessica Summerrell

Executive Officer
Office of the Deputy Director-General, Strategy & Corporate

Phone: 62076596 Mobile: 0466 770 201 Fax: 6207 2107

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Jackie Andersen | Directorate Liaison Officer

Health Directorate | ACT Government Phone: 6205 0499 | Fax: 6205 3030 | Email: <u>jackie.andersen@act.gov.au</u>

Carey, Megan

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McGorm, Annette

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To: Cc: Summerrell, Jessica Carey, Megan

Subject:

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Health Directorate | ACT Government

From:

McGorm, Annette

Sent:

Monday, 16 April 2012 1:30 PM

To: Cc: Summerrell, Jessica Carey, Megan

Subject:

RE: Update on QONs

Tracking:

Recipient

Read

Summerrell, Jessica

Carey, Megan

Read: 16/04/2012 1:53 PM

No, I will make another one up

Α

From: Summerrell, Jessica

Sent: Monday, 16 April 2012 1:21 PM

To: McGorm, Annette **Cc:** Carey, Megan

Subject: RE: Update on QONs

Thanks – do you guys have the folder?

Jessica Summerrell

Executive Officer

Office of the Deputy Director-General, Strategy & Corporate

Phone: 62076596 Mobile: 0466 770 201 Fax: 6207 2107

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GBC12/72	QON2110
GBC12/67	QON 2099

Thanks

Jackie Andersen | Directorate Liaison Officer

Health Directorate | ACT Government

From:

Summerrell, Jessica

Sent:

Monday, 16 April 2012 3:59 PM McGorm, Annette

To:

Cc:

Wheatley, Janelle; Bailey, Andrew

Subject:

QON 2178

Hi there

In relation to GBC12/80 Ian has requested an extension on this please until this Thursday.

Thanks

Jess

Jessica Summerrell

Executive Officer

Office of the Deputy Director-General, Strategy & Corporate Phone: 62076596

Mobile: 0466 770 201 Fax: 6207 2107

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From:

Summerrell, Jessica

Sent:

Monday, 16 April 2012 4:07 PM

To: Cc: McGorm, Annette; Wheatley, Janelle Bailey, Andrew

Subject:

RE: QON 2178

HI there

We don't seem to have received it, nor have we recorded that we received it; however this is not the reason why we need the extension.

lan can provide Janelle with advice directly about the need for the extension if she has concerns.

Jess

Jessica Summerrell

Executive Officer
Office of the Deputy Director-General, Strategy & Corporate

Phone: 62076596 Mobile: 0466 770 201 Fax: 6207 2107

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From: McGorm, Annette

Sent: Monday, 16 April 2012 4:05 PM

To: Wheatley, Janelle

Cc: Bailey, Andrew; Summerrell, Jessica

Subject: RE: QON 2178

Janelle

Over to you as all extension requests need to be authorised by you.

Jess, didn't get this one until today. I'm not sure what happened with it. Last TRIM record was 27 March

"Tuesday, 27 March 2012 at 4:39:26 PM (GMT+11:00) McGorm, Annette:" Forwarded to PA to DDG Corporate

Cheers

Annette

From: Summerrell, Jessica

Sent: Monday, 16 April 2012 3:59 PM

To: McGorm, Annette

Cc: Wheatley, Janelle; Bailey, Andrew

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Carey, Megan

From:

Andersen, Jackie

Sent:

Friday, 20 April 2012 2:08 PM

To:

McGorm, Annette

Cc: Subject: Wheatley, Janelle; Carey, Megan Question on Notice - QON 2178 - Hanson - Presentations to the Canberra Hospital

Emergency Department

Hi Annette

This was due to Minister today – can you please provide update as I will need for staff meeting on Monday.

Thanks

Regards

Jackie Andersen | Directorate Liaison Officer

Health Directorate | ACT Government

Carey, Megan

From:

Wheatley, Janelle

Sent:

Friday, 20 April 2012 3:50 PM

To:

Andersen, Jackie; McGorm, Annette

Cc:

Carey, Megan

Subject:

RE: Question on Notice - QON 2178 - Hanson - Presentations to the Canberra Hospital

Emergency Department

Megan

Can you please follow up in Annette's absence.

Thanks

Janelle

From: Andersen, Jackie

Sent: Friday, 20 April 2012 2:08 PM

To: McGorm, Annette

Cc: Wheatley, Janelle; Carey, Megan

Subject: Question on Notice - QON 2178 - Hanson - Presentations to the Canberra Hospital Emergency Department

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Health Directorate | ACT Government

From:

Carey, Megan

Sent:

Friday, 20 April 2012 5:27 PM

To:

Andersen, Jackie

Cc:

Wheatley, Janelle; McGorm, Annette

Subject:

RE: Question on Notice - QON 2178 - Hanson - Presentations to the Canberra Hospital

Emergency Department

Hi Jackie.

This is an extremely sensitive issue and the Minister has been advised of the details by Peggy directly. You could advise the staff meeting that Peggy has done that and that unfortunately we just need to wait for the details to be sorted out over here.

Megan

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Sent: Friday, 20 April 2012 2:08 PM

To: McGorm, Annette

Cc: Wheatley, Janelle; Carey, Megan

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Health Directorate | ACT Government

Carey, Megan

33.

From:

Carey, Megan

Sent:

Tuesday, 24 April 2012 11:24 AM

To:

Summerrell, Jessica

Cc:

DCECorporate; Wheatley, Janelle; McGorm, Annette

Subject:

TRIM Government Business: GBC12/80: Question on Notice - QON 2178 - Hanson -

Presentations to the Canberra Hospital Emergency Department

Attachments:

Question on Notice - QON 2178 - Hanson - Presentations to the Canberra Hospital

Emergency Department.tr5

Hi Jess

Can you please finalise this now that the announcement has been made. We need to get it to the Minister this week.

I'm assuming that we can't answer it because of the situation with the data so a para explaining the situation would suffice for our answer.

Janelle - do you agree?

Thanks very much.

Megan

Megan Carey Acting Assistant Director Executive Coordination Health Directorate 62050850P

----< TRIM Record Information >-----

Record Number

GBC12/80

Title : Question on Notice - QON 2178 - Hanson - Presentations to the Canberra

Hospital Emergency Department

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Sent:

Tuesday, 24 April 2012 11:24 AM

To:

Summerrell, Jessica

Cc:

DCECorporate; Wheatley, Janelle; McGorm, Annette

Subject:

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Presentations to the Canberra Hospital Emergency Department

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Megan Carey Acting Assistant Director Executive Coordination Health Directorate 62050850P

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Question on Notice - QON 2178 - Hanson - Presentations to the Canberra

Hospital Emergency Department

MINISTER FOR HEALTH Health Directorate

Original Sent by Minister's Office

LEGISLATIVE ASSEMBLY QUESTION Notice Paper No 141, 27 March 2012 Question No 2178

Mr Hanson: To ask the Minister for Health

- (1) What is the percentage of presentations to The Canberra Hospital Emergency Department with a length of stay less than four hours, for each month from December 2010 to December 2011.
- (2) What is the percentage of presentations to Calvary Hospital Emergency Department with a length of stay less than four hours, for each month from December 2010 to December 2011.

Ms Gallagher: I am advised that the answer to the Member's question is

The Canberra Hospital Emergency Department data is currently subject to audit and external analysis. I am happy to provide the Member with a response to these questions following the outcome of the audit process.

Approved for circulation by the Minister for Health – Katy Gallagher MLA

Signature: L. Garrey

Date 2/5/12