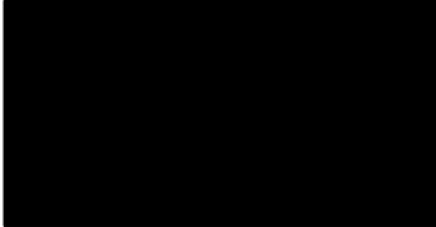


REF: FOI:12-98



Dear 

I refer to your application under the ACT *Freedom of Information Act 1989* (the Act), received by the Directorate on 17 July 2012, in which you requested documents relating to the following:

"Identification of issues with emergency department data in February 2012"

As Executive Director, Performance and Innovation, ACT Government Health Directorate, I am an officer authorised to make a decision in respect of a request for information, under section 22 of the Act.

After conducting a search of all relevant ACT Government Health Directorate records, the Directorate has identified two documents in its possession that meet the scope of your request, as identified in the schedule attached to this letter.

I have decided that one document is to be released to you in full and one is to be partially released to you, in accordance with exemption provisions under the Act, as outlined in the document schedule at Attachment A.

My decision is appealable under the Act. This means that if you are dissatisfied with this outcome you have a right to seek a review under section 59 of the Act. This right of review extends to a review of the adequacy of the search for documents undertaken by the Directorate. If you wish to seek a review you should write to:

The Principal Officer
c/- FOI Coordinator
Executive Coordination
Health Directorate
GPO Box 825
CANBERRA ACT 2601

You have 28 days from the date of this letter to seek a review of the outcome or such other period as the Director-General permits.

Under section 54 of the Act, if you are concerned about the processing of your request or related administrative matters, you may complain to the Ombudsman, who may conduct an independent investigation into your complaint. There is no fee for this, and the contact details are as follows:

The Ombudsman
GPO Box 442
CANBERRA ACT 2601

Please be aware that under the ACT Government's Online FOI Publication Policy, information released to you under the Act may be published on the internet.

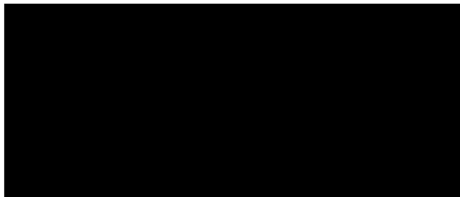
Information, the release of which would constitute an unreasonable disclosure of personal information or business affairs will not be made publicly available under this policy. If you believe the content of your request would contain such information, please inform me at your earliest convenience.

A copy of the policy, detailing what information may be published on the internet, is available online at:

http://www.cmd.act.gov.au/data/assets/pdf_file/0016/250333/FOI_Web_Release_Policy_-_Final.pdf

If you have any queries concerning this Directorate's processing of your request, or would like further information, please contact the Freedom of Information Coordinator on: (02) 6205 1340 or via email at: fraser.powrie@act.gov.au

Yours sincerely



Phil Ghirardello
Executive Director
Performance and Innovation

16 August 2012

SCHEDULE OF DOCUMENTS

[REDACTED] FOI12/98

FOLIO	ITEM	DATE	STATUS	REASON FOR EXEMPTION	Internet publication
1-2	Email correspondence	17/04/12	Full release	Nil	Yes
3-4	Spreadsheet (attachment to above email)	17/04/12	Partial exemption Section 41	Names, DOB and other identifiers	Yes

From: Bailey, Andrew
Sent: Tuesday, 17 April 2012 6:28 PM
To: Martin, Lee; Ghirardello, Phil; Hall, Michael (TCH); Jackson, Kate
Cc: Thompson, Ian (ACT Health)
Subject: RE: urgent action please - ED Data
Attachments: ED List for review.xlsx

Hi guys,

Attached is the list of patients you were after.

It includes the patients from the 6 February and also the 12 February (2 separate spreadsheets).

There is three lists for each of the days:

- Category 3 patients with a wait to be seen time of exactly 30 minutes (target 30 minutes)
- Category 4 patients with a wait to be seen time of exactly 60 minutes (target 60 minutes)
- And a National Emergency Access Target list where patients have had a total length of stay of exactly 240 minutes (target 240 minutes).

These are the groups of patients that were brought to our attention by the AIHW.

Give me a call if this needs further clarification or you require more information (0407882524).

Cheers

Andrew

From: Martin, Lee
Sent: Tuesday, 17 April 2012 5:05 PM
To: Ghirardello, Phil; Bailey, Andrew
Cc: Thompson, Ian (ACT Health)
Subject: urgent action please - ED Data

Hi Phil and Andrew

Can i get a list of each patient who has had their record changed on the 6th of Feb and the 12th Feb, can you send the list to Mike Hall, Kate and myself asap

Kind regards

lee

Lee Martin

Deputy Director-General
Canberra Hospital & Health Services

Office of the Deputy Director-General, Health Directorate
Level 2, Building 24, Canberra Hospital
Phone: 02 6244 2728
Fax: 02 6244 4630
Mobile: 0408 548 770
E-mail: Lee.martin@act.gov.au

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Cat 3 with wait time exactly 30 minutes - 6 February 2012

recordid	eventid	pin	hospidepis	dateborn	ageyrs	admepisp	admward	earliest	trdtttime	sndtttime	inptdtttime	cldttime	drdtttime	addtttime	phydtttime	episenddtttime	LOS
					82			05/02/2012 14:12	05/02/2012 14:12	05/02/2012 14:42		05/02/2012 14:12	05/02/2012 16:15	05/02/2012 16:30	05/02/2012 16:30	05/02/2012 16:15	30
					42			05/02/2012 12:41	05/02/2012 12:41	05/02/2012 13:11		05/02/2012 12:41	05/02/2012 21:00	05/02/2012 21:00	05/02/2012 21:00	05/02/2012 21:00	30
					56			05/02/2012 11:36	05/02/2012 11:36	05/02/2012 12:06		05/02/2012 11:36	05/02/2012 15:36	05/02/2012 15:36	05/02/2012 15:36	05/02/2012 15:36	30
					86		EMU	05/02/2012 14:42	05/02/2012 14:52	05/02/2012 15:12	06/02/2012 0:13	05/02/2012 14:42	06/02/2012 0:13	06/02/2012 13:15	06/02/2012 0:13	06/02/2012 0:13	30
					29			05/02/2012 10:32	05/02/2012 10:32	05/02/2012 11:02		05/02/2012 10:32	05/02/2012 12:36	05/02/2012 12:36	05/02/2012 12:36	05/02/2012 12:36	30
					84			05/02/2012 14:05	05/02/2012 14:05	05/02/2012 14:35		05/02/2012 14:05	06/02/2012 14:51	06/02/2012 14:51	06/02/2012 14:51	06/02/2012 14:51	30
					20			05/02/2012 17:28	05/02/2012 17:33	05/02/2012 17:58		05/02/2012 17:28	05/02/2012 23:15	05/02/2012 23:15	05/02/2012 23:15	05/02/2012 23:15	30
					34			05/02/2012 12:14	05/02/2012 12:14	05/02/2012 12:44		05/02/2012 12:14	05/02/2012 16:14	05/02/2012 16:14	05/02/2012 16:14	05/02/2012 16:14	30
					77		EMU	05/02/2012 1:11	05/02/2012 1:11	05/02/2012 1:41	05/02/2012 3:38	05/02/2012 1:11	05/02/2012 3:38	05/02/2012 16:40	05/02/2012 3:38	05/02/2012 3:38	30
					38			05/02/2012 12:07	05/02/2012 12:07	05/02/2012 12:37		05/02/2012 12:07	05/02/2012 15:34	05/02/2012 15:34	05/02/2012 15:34	05/02/2012 15:34	30
					66			05/02/2012 7:26	05/02/2012 7:26	05/02/2012 7:56		05/02/2012 7:26	05/02/2012 11:15	05/02/2012 11:15	05/02/2012 11:15	05/02/2012 11:15	30
					22			05/02/2012 1:39	05/02/2012 1:41	05/02/2012 2:09		05/02/2012 1:39	05/02/2012 5:30	05/02/2012 5:39	05/02/2012 5:39	05/02/2012 5:30	30
					43			05/02/2012 0:07	05/02/2012 0:07	05/02/2012 0:37		05/02/2012 0:07	05/02/2012 2:34	05/02/2012 2:35	05/02/2012 2:35	05/02/2012 2:34	30
					56			05/02/2012 15:34	05/02/2012 15:43	05/02/2012 16:04		05/02/2012 15:34	05/02/2012 17:29	05/02/2012 17:35	05/02/2012 17:35	05/02/2012 17:29	30
					4			05/02/2012 12:29	05/02/2012 12:29	05/02/2012 12:59		05/02/2012 12:29	05/02/2012 15:13	05/02/2012 15:13	05/02/2012 15:13	05/02/2012 15:13	30
					4		L4B	05/02/2012 17:04	05/02/2012 17:10	05/02/2012 17:34	05/02/2012 18:51	05/02/2012 17:04	05/02/2012 18:13	05/02/2012 18:51	05/02/2012 18:51	05/02/2012 18:51	30
					38			05/02/2012 13:10	05/02/2012 13:10	05/02/2012 13:40		05/02/2012 13:10	05/02/2012 23:03	05/02/2012 23:03	05/02/2012 23:03	05/02/2012 23:03	30
					3			05/02/2012 3:25	05/02/2012 3:25	05/02/2012 3:55		05/02/2012 3:25	05/02/2012 4:39	05/02/2012 4:39	05/02/2012 4:39	05/02/2012 4:39	30
					73			05/02/2012 15:11	05/02/2012 15:11	05/02/2012 15:41		05/02/2012 15:11	05/02/2012 17:43	05/02/2012 17:50	05/02/2012 17:50	05/02/2012 17:43	30
					0			05/02/2012 12:16	05/02/2012 12:16	05/02/2012 12:46		05/02/2012 12:16	05/02/2012 15:33	05/02/2012 15:35	05/02/2012 15:35	05/02/2012 15:33	30
					33			05/02/2012 11:24	05/02/2012 11:24	05/02/2012 11:54		05/02/2012 11:24	05/02/2012 15:24	05/02/2012 15:24	05/02/2012 15:24	05/02/2012 15:24	30
					25			05/02/2012 3:09	05/02/2012 3:09	05/02/2012 3:39		05/02/2012 3:09	05/02/2012 9:26	05/02/2012 9:26	05/02/2012 9:26	05/02/2012 9:26	30
					0		L4B	05/02/2012 14:16	05/02/2012 14:16	05/02/2012 14:46	05/02/2012 18:44	05/02/2012 14:16	05/02/2012 18:08	05/02/2012 18:44	05/02/2012 18:44	05/02/2012 18:44	30
					23		2SA	05/02/2012 7:38	05/02/2012 7:40	05/02/2012 8:08	05/02/2012 12:18	05/02/2012 7:38	05/02/2012 11:13	05/02/2012 12:18	05/02/2012 12:18	05/02/2012 12:18	30
					0			05/02/2012 9:14	05/02/2012 9:14	05/02/2012 9:44		05/02/2012 9:14	05/02/2012 13:14	05/02/2012 13:14	05/02/2012 13:14	05/02/2012 13:14	30

Wait time to be seen is calculated from "earliest" (earliest record of presentation to the ED) time to "sndtttime" (seen by a clinician date and time)

Cat 4 with wait time exactly 60 minutes - 6 February 2012

recordid	eventid	pin	hospidepis	dateborn	ageyrs	admepisp	admward	earliest	trdtttime	sndtttime	inptdtttime	cldttime	drdtttime	addtttime	phydtttime	episenddtttime	LOS
					77		ACU	05/02/2012 14:44	05/02/2012 14:54	05/02/2012 15:44	06/02/2012 11:21	05/02/2012 14:44	05/02/2012 21:04	06/02/2012 11:21	06/02/2012 11:21	06/02/2012 11:21	60
					59			05/02/2012 12:35	05/02/2012 12:39	05/02/2012 13:35		05/02/2012 12:35	05/02/2012 16:31	05/02/2012 16:31	05/02/2012 16:31	05/02/2012 16:31	60
					27			05/02/2012 10:06	05/02/2012 10:06	05/02/2012 11:06		05/02/2012 10:06	05/02/2012 16:50	05/02/2012 17:00	05/02/2012 17:00	05/02/2012 16:50	60
					54		L9A	05/02/2012 11:46	05/02/2012 11:46	05/02/2012 12:46	05/02/2012 21:05	05/02/2012 11:46	05/02/2012 20:29	05/02/2012 21:05	05/02/2012 21:05	05/02/2012 21:05	60
					54			05/02/2012 5:33	05/02/2012 5:33	05/02/2012 6:33		05/02/2012 5:33	05/02/2012 9:10	05/02/2012 9:19	05/02/2012 9:19	05/02/2012 9:10	60
					39			05/02/2012 8:46	05/02/2012 8:46	05/02/2012 9:46		05/02/2012 8:46	05/02/2012 10:55	05/02/2012 10:55	05/02/2012 10:55	05/02/2012 10:55	60
					35			05/02/2012 16:26	05/02/2012 16:26	05/02/2012 17:26		05/02/2012 16:26	05/02/2012 20:00	05/02/2012 20:10	05/02/2012 20:10	05/02/2012 20:00	60
					40			05/02/2012 13:27	05/02/2012 13:27	05/02/2012 14:27		05/02/2012 13:27	05/02/2012 17:07	05/02/2012 17:09	05/02/2012 17:09	05/02/2012 17:07	60
					50			05/02/2012 18:30	05/02/2012 18:30	05/02/2012 19:30		05/02/2012 18:30	05/02/2012 22:30	05/02/2012 22:30	05/02/2012 22:30	05/02/2012 22:30	60
					1			05/02/2012 1:28	05/02/2012 1:28	05/02/2012 2:28		05/02/2012 1:28	05/02/2012 4:23	05/02/2012 4:23	05/02/2012 4:23	05/02/2012 4:23	60
					0		L4B	05/02/2012 13:19	05/02/2012 13:19	05/02/2012 14:19	05/02/2012 17:30	05/02/2012 13:19	05/02/2012 16:54	05/02/2012 17:30	05/02/2012 17:30	05/02/2012 17:30	60
					27			05/02/2012 12:09	05/02/2012 12:09	05/02/2012 13:09		05/02/2012 12:09	05/02/2012 19:22	05/02/2012 19:22	05/02/2012 19:22	05/02/2012 19:22	60
					39			05/02/2012 3:35	05/02/2012 3:35	05/02/2012 4:35		05/02/2012 3:35	05/02/2012 6:00	05/02/2012 6:00	05/02/2012 6:00	05/02/2012 6:00	60
					55			05/02/2012 6:06	05/02/2012 6:06	05/02/2012 7:06		05/02/2012 6:06	05/02/2012 11:40	05/02/2012 11:40	05/02/2012 11:40	05/02/2012 11:40	60

NEAT - Total Length of Stay exactly 240 minutes 6 February 2012

recordid	eventid	pin	hospidepis	dateborn	ageyrs	admepis	admward	earliest	trdtttime	sndtttime	inptdtttime	cldtttime	drdtttime	addtttime	phydtttime	episenddtttime	trcat	LOS
								05/02/2012 4:43	05/02/2012 4:43	05/02/2012 4:59		05/02/2012 4:43	05/02/2012 8:40	05/02/2012 8:43	05/02/2012 8:43	05/02/2012 8:40	3	240
								05/02/2012 11:36	05/02/2012 11:36	05/02/2012 12:06		05/02/2012 11:36	05/02/2012 15:36	05/02/2012 15:36	05/02/2012 15:36	05/02/2012 15:36	3	240
								05/02/2012 11:27	05/02/2012 11:27	05/02/2012 12:06		05/02/2012 11:27	05/02/2012 15:27	05/02/2012 15:27	05/02/2012 15:27	05/02/2012 15:27	4	240
								05/02/2012 4:53	05/02/2012 4:53	05/02/2012 5:20		05/02/2012 4:53	05/02/2012 8:53	05/02/2012 8:53	05/02/2012 8:53	05/02/2012 8:53	3	240
								05/02/2012 9:16	05/02/2012 9:23	05/02/2012 9:30		05/02/2012 9:16	05/02/2012 13:16	05/02/2012 13:16	05/02/2012 13:16	05/02/2012 13:16	4	240
								05/02/2012 12:14	05/02/2012 12:14	05/02/2012 12:44		05/02/2012 12:14	05/02/2012 16:14	05/02/2012 16:14	05/02/2012 16:14	05/02/2012 16:14	3	240
								05/02/2012 16:05	05/02/2012 16:05	05/02/2012 16:41		05/02/2012 16:05	05/02/2012 20:05	05/02/2012 20:05	05/02/2012 20:05	05/02/2012 20:05	4	240
								05/02/2012 1:39	05/02/2012 1:41	05/02/2012 2:09		05/02/2012 1:39	05/02/2012 5:30	05/02/2012 5:39	05/02/2012 5:39	05/02/2012 5:30	3	240
								05/02/2012 18:30	05/02/2012 18:30	05/02/2012 19:30		05/02/2012 18:30	05/02/2012 22:30	05/02/2012 22:30	05/02/2012 22:30	05/02/2012 22:30	4	240
								05/02/2012 16:34	05/02/2012 16:34	05/02/2012 16:34		05/02/2012 16:34	05/02/2012 20:34	05/02/2012 20:34	05/02/2012 20:34	05/02/2012 20:34	4	240
								05/02/2012 2:18	05/02/2012 2:18	05/02/2012 5:45		05/02/2012 2:18	05/02/2012 6:00	05/02/2012 6:18	05/02/2012 6:18	05/02/2012 6:00	3	240
								05/02/2012 18:00	05/02/2012 18:00	05/02/2012 22:00		05/02/2012 18:00	05/02/2012 22:00	05/02/2012 22:00	05/02/2012 22:00	05/02/2012 22:00	4	240
								05/02/2012 11:24	05/02/2012 11:24	05/02/2012 11:54		05/02/2012 11:24	05/02/2012 15:24	05/02/2012 15:24	05/02/2012 15:24	05/02/2012 15:24	3	240
								05/02/2012 9:14	05/02/2012 9:14	05/02/2012 9:44		05/02/2012 9:14	05/02/2012 13:14	05/02/2012 13:14	05/02/2012 13:14	05/02/2012 13:14	3	240
								05/02/2012 17:53	05/02/2012 17:57	05/02/2012 18:20		05/02/2012 17:53	05/02/2012 21:53	05/02/2012 21:53	05/02/2012 21:53	05/02/2012 21:53	4	240